

NCSA FAQs FOR IMG ACADEMY FAMILIES

WHAT IS THE DIFFERENCE BETWEEN NCSA AND NCAA, AND DO I NEED AN ACCOUNT FOR BOTH?

NCSA is a recruiting platform that assists student-athletes in connecting with college coaches. It offers tools and resources to navigate the college recruiting journey, including profile creation, college matching, and personalized support. The NCAA is the organization that governs college sports in the U.S., overseeing rules, eligibility, and competition for athletes at Division I, II, and III institutions.

DO I NEED TO CREATE MY OWN NCSA ACCOUNT?

Your NCSA account will be set up on your behalf. You will receive an email once your account is activated, prompting you to accept it.

IF I ALREADY HAVE AN NCSA ACCOUNT, DO I NEED TO CREATE A NEW ONE?

Your account will be upgraded unless you already have an MVP account, in which case you will retain your current MVP status.

WHAT IS INCLUDED IN THE NCSA ELITE MEMBERSHIP?

Key Benefits of Your NCSA Elite Membership

- Comprehensive Recruiting Profile & College Search Tools
 - A personalized recruiting profile highlighting both athletic and academic achievements.
 - Tools to explore colleges, including analyses to assess athletic and academic fit.
- Unlimited Webinars & Recruiting Classes
 - Access to webinars and recruiting classes tailored to your student-athlete's sport and graduation year.
 - Topics cover general recruiting advice as well as sport-specific guidance.
- Professionally Edited Highlight Videos
 - Three professionally edited videos created using footage from platforms like Hudl, Playsight, and others, in collaboration with IMG Academy staff.
- Dedicated Support from NCSA Recruiting Coach Team
 - Each sport has a designated NCSA liaison offering personalized recruiting support.
- Promotion to College Coaches
 - NCSA works alongside IMG Academy's college placement team to maximize exposure to college coaches.
- Access to NCSA Roster Openings
 - View real-time roster openings to help identify opportunities that match your student-athlete's goals.
- Message Center with Pre-Loaded College Coach Contact Information
 - Tools to connect directly with coaches, with features to compare academic and athletic fit.
- SAT/ACT Online Test Prep Access
 - Self-paced resources to help prepare for the SAT and ACT, supporting academic readiness.

HOW DO I ACCESS MY NCSA ACCOUNT?

- Log into: www.ncsasports.org
- For assistance with your username or to request a password reset, please reach out to NCSA Recruiting Help at recruitinghelp@ncsasports.org or call 877-845-6272.

DO I NEED TO “JOIN A TEAM,” OR IS MY PROFILE A STANDALONE ACCOUNT?

There is no need to join a team. We will handle the logistics of merging accounts. If you already have an MVP account, you will continue with your current profile and recruiting coach.

WHO SHOULD I CONTACT IF I HAVE QUESTIONS OR NEED ASSISTANCE WITH NCSA?

NCSA Recruiting Support: recruitinghelp@ncsasports.org or 877-845-6272.

IS UPDATING MY NCSA PROFILE SIMPLE, AND HOW FREQUENTLY SHOULD I DO IT?

Yes – profiles can be easily updated and should be kept as current as possible, as they are visible to college coaches.

DOES THE NCSA TEAM PROVIDE ADVICE ON WHICH CAMPS TO ATTEND?

Yes, to some extent, but it is best handled by IMG Academy coaches.

CAN MY STUDENT ATHLETE COMMUNICATE DIRECTLY WITH COLLEGE COACHES THROUGH NCSA?

Yes. The message center is integrated into NCSA profiles and comes with all college coaches preloaded for ease and organization.

AS A PARENT, WHAT VISIBILITY DO I HAVE INTO MY STUDENT-ATHLETE'S ACTIVITY?

A parent can log into their student-athlete's account to view all activity.

CAN NCSA ASSIST MY STUDENT-ATHLETE IN FINDING SCHOLARSHIP OPPORTUNITIES?

NCSA will offer guidance and education on both academic and athletic scholarship opportunities.

HOW CAN MY STUDENT-ATHLETE MAXIMIZE THEIR EXPOSURE ON NCSA?

Best Practice: Log in regularly and keep your profile as current as possible. Always respond to coaches who reach out, even if the student-athlete isn't interested in reciprocating. Responding helps build momentum, fosters confidence, and creates opportunities by opening relationships within the coaching community (college coaches frequently share prospects or even move to different schools).

WHAT SUPPORT DOES NCSA PROVIDE TO FAMILIES NAVIGATING THE RECRUITING PROCESS?

For a detailed explanation of how we can assist you with your NCSA Elite membership, please refer to Question 4.

HOW CAN I RECEIVE RECRUITING ADVICE OR MENTORSHIP FROM NCSA PROFESSIONALS?

Your primary point of contact should be your On-Campus Sport Team. They will connect you with the NCSA Sport Liaison if necessary.

HOW CAN I TELL IF A COLLEGE COACH IS INTERESTED IN MY STUDENT-ATHLETE THROUGH NCSA?

- The Coach Activity Report on the NCSA platform keeps the student-athlete updated on college coach views, searches, follows, and email opens.
- A direct email from a coach to the student-athlete is another sign of interest.

HOW DO I UPLOAD HIGHLIGHT VIDEOS, AND HOW OFTEN SHOULD THEY BE UPDATED?

Edit Profile, Add Video. IMG Academy coaches will provide guidance on the timing and direction for videos.

HOW MANY COACHES USE THIS PLATFORM FOR EACH SPORT?

NCSA is a free resource for all college coaches across all divisions

IF THE STUDENT ATHLETE IS ALREADY COMMITTED, DO THEY STILL NEED AN ACCOUNT?

They are welcome to access the educational content, but no, they do not need an account.

WHAT IS THE BEST WAY TO COMMUNICATE WITH COLLEGE COACHES USING NCSA (E.G., EMAILS, CALLS, SOCIAL MEDIA)?

There are various strategies for communicating with college coaches. NCSA's educational workshops will help teach these strategies.

WHAT IS THE RELATIONSHIP BETWEEN IMG ACADEMY'S COLLEGE PLACEMENT TEAM AND NCSA?

Our NCSA sport liaisons will collaborate closely with the IMG college placement teams on campus.